

Machine Learning For Non-performing Loan Prediction: Enhancing Credit Risk Management

Introduction

The stability and profitability of Bangladesh's banking industry have long been seriously threatened by non-performing loans (NPLs). With the aggregate NPL ratio frequently approaching 9% and in certain state-owned banks exceeding 20%, the percentage of non-performing loans (NPLs) in the banking system has been continuously high.

Manual credit evaluation is prone to human mistakes and subjective biases, which further compromise its validity. Researchers and practitioners have been pushing for the incorporation of machine learning (ML) and artificial intelligence (AI) methods into credit risk prediction in response to these constraints.

Objective and Methodology

To predict non-performing loans (NPLs), this study examines the efficacy of seven machine learning algorithms: Random Forest, Decision Tree, Lasso Regression, Support Vector Machine (SVM), Bidirectional Long Short-Term Memory (BiLSTM), Light Gradient Boosting Machine (LightGBM), and Extreme Gradient Boosting (XGBoost). The analysis is conducted using a dataset from the DSE listed commercial banks of Bangladesh, covering the period from 2013 to 2023. A variety of performance matrices, such as mean absolute error (MAE), mean square error (MSE), root mean squared error (RMSE), and mean absolute percentage error (MAPE) are used to train and assess the accuracy of the models.



Correlation Matrix (Heatmap)



No strong multicollinearity exists, and temporal trends are subtle. However, specific banks do exhibit individual upward patterns that are better captured in the time series plots.

Forecasted values of NPLR of three years

| Company | 2023 | 2024 | 2025 |
|-----------------|----------|----------|----------|
| AB Bank | 28.61913 | 31.0367 | 33.45426 |
| ALARA Bank | 5.902545 | 6.114182 | 6.325818 |
| BANK ASIA | 5.035844 | 5.047125 | 5.058407 |
| BRAC BANK | 2.543815 | 2.2681 | 1.992385 |
| CITY BANK | 3.198178 | 2.814541 | 2.430904 |
| DHAKA BANK | 4.311132 | 4.265563 | 4.219995 |
| DUTCH BANGLA | 3.767043 | 3.717309 | 3.667576 |
| EASTERN BANK | 2.769793 | 2.710064 | 2.650335 |
| EXIM BANK | 3.736026 | 3.832052 | 3.928078 |
| FIRSTSBANK | 4.660238 | 4.911335 | 5.162433 |
| GIB_GLOBAL ISLB | 3.608362 | 3.965815 | 4.323268 |
| IFIC BANK | 6.676 | 6.848363 | 7.020727 |
| ISLAMI BANK | 3.622555 | 3.575546 | 3.528537 |
| JAMUNA BANK | 4.494291 | 4.25435 | 4.014409 |
| MERCAN BANK | 5.938696 | 6.096965 | 6.255234 |
| MIDLAND BANK | 3.627995 | 3.970839 | 4.313683 |
| МТВ | 6.761805 | 7.123167 | 7.48453 |
| NCC BANK | 5.208142 | 5.103137 | 4.998132 |
| NRB BANK | 5.477984 | 5.975969 | 6.473953 |
| NRBC BANK | 5.927126 | 6.507855 | 7.088585 |
| ONE BANK PLC | 13.66177 | 14.63888 | 15.61599 |
| PREMIER BANK | 2.730458 | 2.317382 | 1.904306 |
| PRIME BANK | 3.130991 | 2.774087 | 2.417184 |
| PUBALI BANK | 2.260466 | 1.839145 | 1.417825 |
| RUPALI BANK | 19.48232 | 19.82247 | 20.16261 |
| SBAC BANK | 7.576518 | 8.351518 | 9.126518 |
| SHAHJA BANK | 3.869875 | 3.614859 | 3.359843 |
| SIBL | 4.736084 | 4.680653 | 4.625223 |
| SOUTHEAST BANK | 12.66085 | 15.70749 | 18.75413 |
| STANDRD BANK | 8.122513 | 8.532842 | 8.943172 |
| TRUST BANK | 6.014707 | 6.301139 | 6.587571 |
| UCB | 5.647535 | 5.794949 | 5.942363 |
| UNION BANK | 4.441041 | 4.901996 | 5.362951 |
| UTTARA BANK | 6.030131 | 5.837482 | 5.644833 |

PRIME BANK PUBALI BANK RUPALI BANK SBAC BANK

ML models performance

| Model | MSE | RMSE | MAE | R2 |
|--------------|----------|----------|----------|----------|
| Ridge | 2.542312 | 1.594463 | 1.208556 | 0.840457 |
| Lasso | 4.109554 | 2.027203 | 1.311873 | 0.742105 |
| RandomForest | 2.763667 | 1.662428 | 1.229785 | 0.826566 |
| SVR | 6.253136 | 2.500627 | 1.415053 | 0.607584 |
| DecisionTree | 5.505976 | 2.346482 | 1.512164 | 0.654472 |
| Bilstm | 3.461862 | 1.860608 | 1.027843 | 0.79089 |



Ridge Regression offers the best trade-off between accuracy and robustness for NPLR forecasting. However, BiLSTM stands out for its low prediction error and adaptability to sequential data, making it a promising choice for time-dependent financial modeling tasks.

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NPLR (%) of DSE Listed Commercial Banks in Bangladesh (2023)





