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## 2 **RUS: A New Expert Service for Sentinel Users**

3 **Francesco Palazzo** <sup>1,\*</sup>, **Tereza Šmejkalová** <sup>1</sup>, **Miguel Castro-Gomez** <sup>1</sup>, **Sylvie Rémondrière** <sup>1</sup>, **Barbara**  
4 **Scarda**<sup>1</sup>, **Béatrice Bonneval** <sup>1</sup>, **Chloé Gilles** <sup>1</sup>, **Eric Guzzonato** <sup>2</sup>, **Brice Mora** <sup>2</sup>

5 <sup>1</sup> Serco SPA, via Sciadonna 24-26, Frascati, 00044, Italy, E-Mails: [francesco.palazzo@serco.com](mailto:francesco.palazzo@serco.com),  
6 [tereza.smejkalova@serco.com](mailto:tereza.smejkalova@serco.com), [miguel.castro.gomez@serco.com](mailto:miguel.castro.gomez@serco.com), [sylvie.remondriere@serco.com](mailto:sylvie.remondriere@serco.com),  
7 [barbara.scarda@serco.com](mailto:barbara.scarda@serco.com), [beatrice.bonneval@serco.com](mailto:beatrice.bonneval@serco.com), [chloe.gilles@serco.com](mailto:chloe.gilles@serco.com)

8 <sup>2</sup> CS-SI, 22 Avenue Galilée, 92350 Le Plessis Robinson, France, E-Mails: [eric.guzzonato@c-s.fr](mailto:eric.guzzonato@c-s.fr),  
9 [brice.mora@c-s.fr](mailto:brice.mora@c-s.fr)

10 \* Correspondence: francesco.palazzo@serco.com; Tel.: +39-069-419-0682

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13 **Abstract:** With large volumes of data acquired every month, the Copernicus Satellites are  
14 providing essential information to analyse and monitor our environment. However, technical and  
15 knowledge barriers may affect user's uptake of such wealth of information. The RUS (Research and  
16 user Support for Sentinel Core Products) Service (funded by the EC and managed by ESA) was  
17 opened to operations in October 2017 and aims to support overcoming of such issues. A scalable  
18 cloud environment offers the possibility to remotely store and process the data by bringing closer  
19 data and associated processing. Integral part of the solution is the exploitation and adaptation to  
20 the platform of Free and Open-Source Software (FOSS). In addition, technical and scientific support  
21 (including training sessions) is provided to simplify the exploitation of Copernicus data. The RUS  
22 Service is specially addressed to users from Copernicus countries willing to discover and use  
23 Copernicus core products and datasets. Other users willing to access the Service should first liaise  
24 with RUS to check their eligibility. The service is free. Commercial and operational activities cannot  
25 be carried out on the basis of the RUS Service.

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27 **Keywords:** Copernicus; Virtual Machines; Training; Earth Observation Applications

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### 28 **1. Introduction**

29 In November 2016 the monthly volume of data acquired by the 3 Copernicus satellites in  
30 operations (Sentinel-1a, Sentinel-1b and Sentinel-2a) accounted for 150 TB [1]. With the launch of  
31 Sentinel-2b, Sentinel-3a and Sentinel-5P such volume of data has at least tripled, implying that with  
32 a download speed of 15Mbps (average connection speed in Europe [2]), almost 8 years would be  
33 needed to download one month of all observations. In addition a very performant computing power  
34 is needed to process such data (whose size, in the case of Sentinel-1 might be larger than 1  
35 GB/product and for Sentinel-2 500MB/product). Finally, besides such "physical barriers" there might  
36 be "knowledge barriers" related to the complexity of the image information, the understanding of  
37 the formats, the applicability of the data to specific applications or the reluctance to ingest the data in  
38 pre-existing routines managed by the user.

39 RUS (Research and user Support for Sentinel Core Products) was launched with the purpose to  
40 contribute overcoming these problems. The service is offered at no cost and addresses the needs (in  
41 terms of technical and scientific support, computing resources and disk space identified by ESA) of  
42 different types of users (basic users in need for downloading support; R&D users in need for  
43 prototyping support and proficient users, in need for processing support).

## 44 2. Methods

45 The following paragraph provides an overview of the methods and solutions put in place by  
46 the RUS consortium to mitigate the problems faced by Copernicus users.

### 47 2.1 ICT Solutions

48 To overcome physical issues (eg downloading, storing and processing), the service exploits  
49 Infrastructure as a Service (IaaS) and Platform as a Service (PaaS). IaaS includes network access, a  
50 Virtual Machines (VM) with Computing Processing Units (CPU) and a scalable storage capacity. The  
51 PaaS includes data access (direct access to Copernicus Hub), communication tools (mail, chat,  
52 audioconference and videoconference with the Helpdesk), processing and viewing tools,  
53 development tools, collaboration tools, all necessary and relevant documentation and internet links.  
54 FOSS is pre-installed on demand on the VM, however users are free to install their Commercial  
55 Off-The-Shelf (COTS) software on the machine.

56 The infrastructure relies on several types of virtual environments:

- 57 • Collaboration environment hosting a platform to offer collaboration services such as  
58 video-conference and chat, the Front Desk, the Administration Desk and the Service  
59 Management Desk.
- 60 • User environment hosting the development and processing platform: each RUS User  
61 could access to a dedicated cluster of user environments.

62 Thanks to this environment, RUS Users can access to Sentinel data using the data platform,  
63 develop algorithms and process this data using their dedicated cluster and benefit from interactive  
64 support from RUS Operators through services offered by the collaboration platform.

65 Use of Copernicus datasets as the main source of information is a prerequisite to access the RUS  
66 Service, but also non Copernicus data (EO and other data) can be freely used and imported by the  
67 users. The VMs provided by RUS work on a Linux environment where either FOS either COTS can  
68 be installed and also includes programming and scripting environments. Default Processing  
69 libraries account for: GDAL, Sentinel Toolboxes, Orfeo Toolbox and SNAP; pre-installed  
70 processing tools include QGIS and SNAP, whereas current software development utilities are:  
71 Oracle JDK 1.8, Apache Ignite, Eclipse, GCC, CMAKE, Maven, GIT, Python 2.7/3.5, R 3.3. The ICT for  
72 the user is defined following an analysis of the received service request: such analysis defines the  
73 scaling of the work environment in terms of duration, disk space and size (number of Virtual  
74 Machines, number of cores per machine, RAM per core).

75 Considering resource constraints, the RUS Service can be offered to each user for a limited  
76 amount and time and including ICT/Expert/Data resources compatible with declared uptake  
77 objectives and current user demand. Three pre-defined work environments can be typically  
78 proposed: 1-4 cores with disk space up to 1 TB for 3 months, 1-10 cores with disk space up to 10 TB  
79 for 6 months or up to 40 cores with disk space up to 50 TB for 6 months.

80 More information about the RUS Service and access to the VM can be found at:  
81 <https://rus-copernicus.eu/portal/>

### 82 2.2 Building knowledge

83 To complement the ICT offer, training and outreach activities, aiming to create a critical mass of  
84 Copernicus data users and focusing on a large portfolio of applications, are side supporting  
85 activities surrounding the service pyramidal layers. Use of the RUS Virtual Machines with  
86 pre-installed FOSS facilitates handling of such events, where participants can use their own laptops  
87 to manage the processing. The use of the same configuration for each VM in fact discards any  
88 pre-existing difference between the used laptops (and operating systems), facilitating the smooth  
89 running of the event. Face to face events are organized to meet the requirements of small groups of

90 users which receive specific training on EO theory and then are guided by the trainers, step by step,  
91 in the application of the learned theory in practical case-studies. The assigned VM remains accessible  
92 to the user for several months after the training, so as to allow repeating or completing the exercises  
93 (or performing other processing activities).

94 Large Webinars organized every month aim to attract new potential users by providing in a  
95 condensed format the instructions to perform some basic processing steps to exploit Sentinel data for  
96 a specific application. They are closed by Q&A sessions, offering the participants the possibility to  
97 interact with the trainer. The Webinars are recorded and made publically available for re-play on a  
98 dedicated youtube channel. Users interested to repeat the exercise can either use FOSS installed on  
99 their computer either ask RUS the access to the VM pre-configured with all the material needed to  
100 perform the exercise.

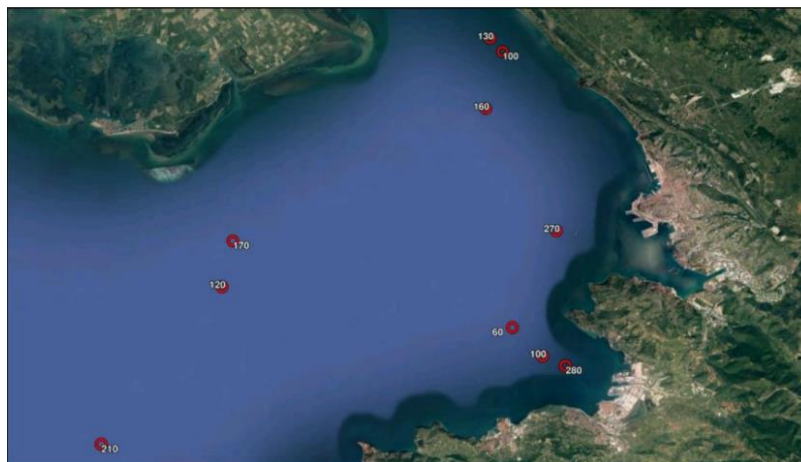
101 The theory lectures given during the face to face events are recorded and assembled with  
102 questions and multiple-choice answers and are made available on an E-learning portal. Scores are  
103 assigned for each completed course and badges are given to the users.

104 More information and access to RUS Training Resources can be found at:  
105 <https://rus-training.eu/>

### 106 3. Results and Discussion

107 In this paragraph we provide a few examples of processing results focusing on different  
108 applications, obtained by exploiting the service to prepare training sessions. The data and software  
109 needed to re-play the exercises are freely available within the RUS environment, together with the  
110 step by step instructions to generate most of the presented results.

#### 111 3.1 Ship detection



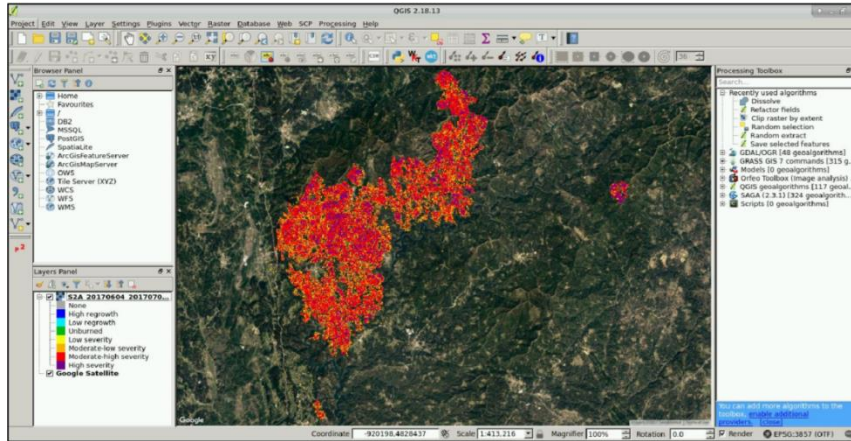
112

113 **Figure 1.** Ship detection in the gulf of Trieste. Sentinel-1 products can be easily used for ship  
114 monitoring. In this case a single Sentinel-1 product was used and the kml derived from the analysis is  
115 shown on Google Earth. Each detected target is associated to information about estimated target  
116 length.

117 Ship detection with Sentinel-1 enables detection of vessels not carrying Automatic  
118 Identification System (AIS) or other tracking system on board such as smaller fishing ships or ships  
119 that might be in the surveyed area illegally (illegal fishing, piracy etc.). As SAR is not reliant on solar  
120 illumination and is rather independent of weather conditions, frequent monitoring is possible. The  
121 exercise exploits ESA's Open Source Sentinel-1 Toolbox to process Sentinel-1 data, detecting targets  
122 larger than 30 m in the Gulf of Trieste. Final output is exported as a point layer to an Open source  
123 GIS (QGIS). RUS VM are used for running the exercise. More information about the use of Sentinel-1  
124 data for maritime surveillance can be found in [3].

125 3.2 Burned area mapping

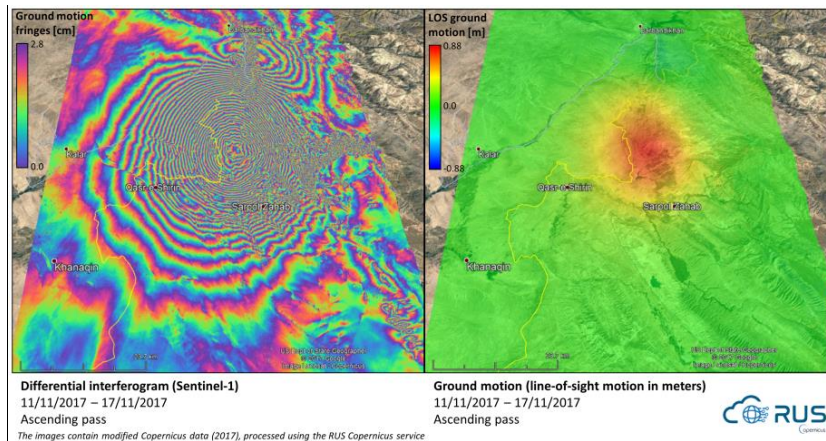
126 Two Sentinel-2 products acquired before and after a series of wildfires which affected central  
127 Portugal in June 2017 are used to map location and intensity of damage (burn severity). The exercise  
128 exploits ESA's Open Source Sentinel-2 Toolbox to process Sentinel-2 data, comparing pre and  
129 post-event imagery and calculating the Relativized Burn Ratio (RBR) [4]. Processed results are then  
130 exported to an Open source GIS (QGIS), where post-processing (classification of severity level,  
131 following USGS suggested classification) is performed. RUS VM are used for running the exercise.



132

133 **Figure 2.** Burned area detection in Portugal. Two Sentinel-2 products acquired before and after the  
134 wildfires of 17–18 June 2017 are used to locate the area affected by the fires and assess burned  
135 severity. The image shows the output map visualized with QGIS (installed on the RUS VM).

136 3.3 Deformation monitoring



137

138 **Figure 3.** Use of RUS for Earthquake studies. (a) Fringes computed from 2 ascending InSAR pairs  
139 acquired by Sentinel-1 before and after the Iran earthquake of November 12, 2017. (b) Deformation  
140 field (along satellite's line of sight) extracted from the observations.

141 Two Sentinel-1 images acquired before and after the Iran earthquake of November 12, 2017 are  
142 used to create the deformation map associated to the event. In this case ESA's Open Source  
143 Sentinel-1 Toolbox is used to create an interferogram from a couple of ascending acquisitions and to  
144 derive line of sight subsidence/uplift associated to the event. RUS VM was used for processing.

145 3.4 Discussion

146 In the first two cases presented, lack of in-situ observations simultaneous to the acquisition do  
147 not allow thorough validation of the results, therefore they can only be considered as demonstrators



148 of well established methodologies. In the case of the deformations associated to the November  
149 Earthquake, the distribution of fringes and estimated line of sight motion are well in agreement with  
150 studies carried out by other authors with the same datasets, as well as with different data [5].

151 Tutorials to reproduce the results described above exploiting the RUS service are being made  
152 freely available on the dedicated RUS Youtube channel  
153 <https://www.youtube.com/channel/UCB01WjameYMvL7-Xfl8vRIA>. Furthermore upcoming  
154 training events are announced through social media, such as Twitter (@RUS\_Copernicus) and  
155 Facebook (<https://www.facebook.com/RUS-Copernicus-1940884026129145>).

#### 156 4. Conclusions

157 RUS Service is a new, free service carried by an international team, led by C-S France and  
158 involving Serco SPA, Noveltis, Along-Track and C-S Romania. The main aim of RUS is to promote  
159 uptake of Copernicus satellite data. This is achieved by facilitating user access and exploitation of  
160 the data, through the use of VM with associated processing power, and by carrying out training and  
161 education activities.

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169 design of the study; in the collection, analysis, or interpretation of data; in the writing of the manuscript, and in  
170 the decision to publish the results.

#### 171 Abbreviations

172 The following abbreviations are used in this manuscript:

173 RUS: Research and User Support

174 EC: European Commission

175 ESA: European Space Agency

176 FOSS: Free and Open-Source Software

177 TB: Terabyte

178 Mps: Megabit per second

179 GB: Gigabyte

180 MB: Megabyte

181 R&D: Research & Development

182 ICT: Information and Communications Technology

183 IaaS: Infrastructure as a Service

184 PaaS: Platform as a Service

185 VM: Virtual Machine

186 CPU: Computing Processing Unit

187 COTS: Commercial Off The Shelf

188 DHuS: Data Hub Service

189 EO: Earth Observation

190 GDAL: Geospatial Data Abstraction Library

191 SNAPHU: Statistical-Cost, Network-Flow Algorithm for Phase Unwrapping

192 QGIS: Quantum Geographic Information System

193 ESAMDPI: Multidisciplinary Digital Publishing Institute

194 SNAP: Sentinel Application Platform

195 JDK: Java™ Standard Edition Development Kit

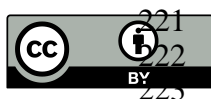
196 GCC: GNU Compiler Collection

197 RAM: Random access Memory

198	Q&A: Questions and Answers
199	HW: Hardware
200	SW: Software
201	AIS: Automatic Identification System
202	SAR: Synthetic Aperture Radar
203	GIS: Geographic Information System
204	RBR: Relativized Burned Ratio
205	USGS: United States Geological Survey
206	LOS: Line of sight
207	InSAR: Interferometric Synthetic-Aperture Radar

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